

If you require any parts we can arrange for these to be collected with your awning. Items can be viewed on our website [www.tentawningclinic.co.uk](http://www.tentawningclinic.co.uk) and ordered over the telephone or by e-mail to [orders@tentawningclinic.co.uk](mailto:orders@tentawningclinic.co.uk) (please give your name and job number). Payments will be taken with the balance left on your cleaning work.

26 Fenham Hall Drive, Fenham, Newcastle upon Tyne. NE4 9UU

Tel : 0191 2753535

Open Mon – Fri : 10am – 5pm Sat : 10am – 1pm

CLOSED ON SATURDAYS ON BANK HOLIDAY WEEKENDS

# **TENT & AWNING CLINIC**

**Awning Cleaning and Proofing prices  
October 2019 to April 2020**

Please read the information contained in this booklet carefully  
when leaving your awning with us for cleaning.

We start to take awnings in to be cleaned from the beginning of October. Once we receive your awning and the deposit is paid your awning will be given a number on the list and a rough idea of when the work should be finished can then be given. Our list will be closed when the number of awnings in, take us up to the end of April. We do not clean from the beginning of May through to September (only repairs are carried out then). All work is done on a strictly numeric order.

We clean only acrylic roofed rigid poled caravan awnings. We do not clean tents, trailer tents or their awnings, cotton roofed awnings, flexible poles lightweight awnings, air awnings, groundsheets or curtains.

We can also carry out any repairs which may be needed whilst we have your awning in for cleaning if requested.

All awnings should arrive completely dry and neatly packed or tied with all guylines, tie down straps, curtains or loose fittings removed. If your awning is badly packed, or needs to be packed, this will be done at an extra charge.

If your awning is wet or even slightly damp we need to be informed and a drying charge may apply as some awnings are stored for a considerable time before cleaning. The drying charge could be up to 25% of the cleaning charge but if we are not informed and find it to be wet or damp when unpacked it may need a heavier clean than normal due to mildew/fungal growth. The extra cleaning charge can far outweigh the drying charge and we cannot guarantee to remove mildew/fungal

We also accept awnings sent to us by carrier. Some carriers will accept awnings in a bag as long as they are well tied/sealed and a label securely fixed, others insist on awnings in boxes. Please include your name and contact details with the awning together with details of the work you wish carried out (including repairs and re-proofing). Upon receipt we will inform you of its arrival and be in contact for the deposit.

Parcel2go are one of the internet sites who can arrange carriage for you, you need the height, width, length and weight of your packed awning and once the details have been entered on the site a variety of carrier options will appear. If no dimension is more than a metre this will keep the costs down.

We can arrange the carriage for you, we would need the same details and the forward carriage charge is payable with your deposit before the carrier is booked.

If you are sending your awning by carrier and need it back by a specific date it may be best to get in touch to see if you can manage this date as the numbers we have coming in can mean it may take a while from your awning coming in to completion.

We expect all awnings to be collected within a reasonable time of being informed that it is ready (or fully paid for). Once the season starts we expect awnings to be collected within 2 – 3 weeks of being informed it is ready. Failure to do so will result in storage charges.

We cannot guarantee to remove every dirty mark or stain some may be left. We cannot always remove oil stains, paint, rust marks (from pegs/poles) tar from some hard standing pitches or from paths and/or roads or some mildew staining (although we can remove a lot of mildew stains). We cannot remove stains on roof caused by folding PVC mudwalling or splashwall, tinted windows and coloured pegging bands onto outside of roof (usually when wet or damp) or some grease marks or oily soot marks caused by BBQ smoke.

If you have contacted us for a price, unless otherwise specified, you would normally have been quoted for cleaning a standard depth awning at the size you have given. This would include cleaning dirt, mildew/fungal and green algae expected on woodland seasonal pitches for a year or two. If your awning is found to be a different size than stated or dirtier than expected the final price will be altered accordingly. 3m and 3.5m deep awnings are charged at a different rate also annexes, skirts and wheel arch covers are cleaned at additional cost. As most awnings do not need to be fully re-proofed after cleaning this is also an additional charge although roof seams can be re-proofed at a lower cost than a full re-proof if needed.

Upon receipt of your awning a deposit of 50% of the cleaning/proofing charges must be paid, only once this deposit has been paid will you be added to our list and a number given. Any rough finishing date given prior to this will be altered accordingly.

staining from this or any previous wet storage, nor can we be held responsible for any damage to your awning fabric/threads due to mould. You will also be charged for any damage done to other awnings whilst stored next to yours whilst on our premises.

We clean all awnings ourselves, they are not sent to anyone else. All awnings are cleaned by hand, no washing machines, rollers, brushes or abrasives are used nor is there rubbing motion of any kind. Solvent cleaners are not used as these can cause damage to waterproofing, coated fabrics and windows.

Water based cleaning solutions are sprayed on, left to do their job and then rinsed off. Awnings are checked for any further cleaning and if okay they then get a final rinse and are dried over 2 days. Any repairs that have been mentioned are then carried out and then waterproofed, if asked for, before packing.

Please be aware that on some awnings (especially those which have been in a lot of sun) it is possible that the fabric, threads and trimmings can deteriorate, usually the white binding on seams flaking off. Although this is not always visible at time of bringing them in, once cleaning has begun, this usually becomes obvious and as we are working by hand and close up it is usually immediately seen. We are able to repair these weathered and sun damaged areas for you if requested.

# AWNING CLEANING

Awning Size	Ground to Ground Size (A > A)		Van size (body length) (Approx)	Skirt and Wheel Arch Clean	2.5m Depth Awning Clean	3.0m Depth Awning Clean	3.5m Depth Awning Clean
	Std Annex				£61.50	£61.50	£61.50
	Tall Annex				£66.50	£66.50	£66.50
0	2.0m Porch			£13.50	£89.50		
1	2.5m Porch			£14.50	£94.50		
1a	3.0m Porch			£15.50	£99.50		
1b	3.5m Porch			£16.50	£104.50		
1c	4.0m Porch			£17.50	£109.50		
2	675	700	10' >11'	£14.50	£92.00		
3	700	725	11'	£15.00	£94.50		
4	725	750	11' >12'	£15.50	£97.00		
5	750	775	12' >13'	£16.00	£99.50		
6	775	800	13' >14'	£16.50	£102.00		
7	800	825	14' >15'	£17.00	£104.50		
8	825	850	15'	£17.50	£107.00		
9	850	875	15' >16'	£18.00	£109.50	£122.50	£135.00
10	875	900	16' >17'	£18.50	£112.00	£125.50	£139.00
11	900	925	17' >18'	£19.00	£114.50	£128.50	£142.00
12	925	950	18' >19'	£19.50	£117.00	£131.00	£145.00
13	950	975	19'	£20.00	£119.50	£134.00	£148.50
14	975	1000	19' >20'	£20.50	£122.00	£137.00	£151.50
15	1000	1025	20' >21'	£21.00	£124.50	£139.50	£154.50
16	1025	1050	21' >22'	£21.50	£127.00	£142.50	£157.50
17	1050	1075	22' >23'	£22.00	£129.50	£145.00	£161.00
18	1075	1100	23'	£22.50	£132.00	£148.00	£164.00
19	1100	1125	23' >24'	£23.00	£134.50	£151.00	£167.00
20	1125	1150	24' >25'	£23.50	£137.00	£153.50	£170.00
21	1150	1175	25' >26'	£24.00	£139.50	£156.50	£173.00
22	1175	1200	26' >27'	£24.50	£142.00	£159.00	£176.50
23	1200	1225	27'	£25.00	£144.50	£162.00	£179.50
24	1225	1250	27' >28'	£25.50	£147.00	£165.00	£182.50
25	1250	1275	28' >29'	£26.00	£149.50	£167.50	£186.00

# AWNING PROOFING

2.5m Depth Awning Proofing	3.0m Depth Awning Proofing	3.5m Depth Awning Proofing						
£46.50	£46.50	£46.50						
£49.50	£49.50	£59.50						
£63.00								
£67.00								
£71.00								
£76.00								
£81.00								
£65.00								
£67.00								
£69.00								
£71.00								
£73.00								
£75.00								
£77.00								
£79.00	£88.50	£97.50						
£81.00	£90.50	£100.00						
£83.00	£93.00	£102.50						
£85.00	£95.00	£105.00						
£87.00	£97.50	£107.50						
£89.00	£99.50	£110.00						
£91.00	£102.00	£112.50						
£93.00	£104.00	£115.00						
£95.00	£106.50	£117.50						
£97.00	£108.50	£120.00						
£99.00	£111.00	£122.50						
£101.00	£113.00	£125.00						
£103.00	£115.50	£127.50						
£105.00	£117.50	£130.00						
£107.00	£120.00	£132.50						
£109.00	£122.00	£135.00						
£111.00	£124.50	£137.50						